



Quality Policy Statement

Clyde Babcock-Hitachi (Australia) Pty Ltd (CBH) was established in 1990 and is an engineering and construction company, specialising in the design, supply, construction, maintenance and overhaul of boilers, boiler auxiliaries and other energy and mechanical plant. CBH provides its products and services to the Power and Process Industries in Australia, Oceania and South East Asia.

CBH business objectives are:

Continuous Improvement in Everything we do
Meet Customer Expectations – On Time, On Budget, No Defects
Exceptional Safety Performance in our Industry – No Injuries, No Incidents
Care for the Environment and Community
Value and Develop our People.

We believe in these objectives and we commit to these as values. If we act according to these values we will provide outstanding service to our customers, provide superior return to our shareholders and give our employees a safe and enjoyable workplace.

Our Quality Management System is based on the International quality management standard AS/NZS ISO 9001:2000.

Our management system addresses the following needs:

- Availability of information and resources necessary to support our operations
- Understanding the needs of our industry and our customers
- Design and engineering of products, to meet market requirements
- Selection and training of staff and subcontractors to maintain high standards
- Purchasing of high quality materials and equipment to meet customer and industry specifications
- Continuous quality inspection and testing practices
- Regulatory compliance and risk management
- Commitment to health and safety management
- Control of waste, and regard for our environment during all processes
- Monitoring our customers' level of satisfaction after completion of work
- Ensuring that not only our immediate customers, but also end-users and other stakeholders benefit from the quality of our work
- Setting and reviewing measurable business objectives
- Commitment to continuous improvement and suitability of our management system.

This statement is issued to indicate our commitment to our services and our customers. The full support of our employees, suppliers and subcontractors is sought in meeting our commitment.

Michael Barrett
Director and Chief Operations Officer
Clyde Babcock-Hitachi (Australia) Pty Ltd

Date: 08 January 2008